

MARITIME INDUSTRY AUTHORITY
PHYSICAL PERFORMANCE REPORT

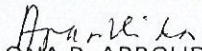
Annex C

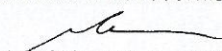
854
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As of June 2017

MAJOR FINAL OUTPUTS (MFO)/PERFORMANCE INDICATORS (PI)		TARGET		ACTUAL	% OF	REMARKS
		FY 2017	As of 2 nd Qtr	As of June 2017	ACCOM	
(1)		(2)	(3)	(4)	(5)=(4÷3)	
MFO 1 – MARITIME INDUSTRY POLICY SERVICES						
PI-1 (QTY)	Number of policies, rules & regulations updated, issued and disseminated	16	8	5	63%	
QLTY	% of clients who rated the service as satisfactory or better	70%				
TIMELINESS	% of policies, rules and regulations updated over the last three (3) years	90%				
MFO2 – MARITIME INDUSTRY REGULATIONS SERVICES						
PI-1	REGISTRATION/DOCUMENTATION, LICENSING & FRANCHISING					
QTY 1	No. of vessels new applications/renewal for issuance of permits, licenses and certificates	68,279	33,564	*44,560	133%	
QTY 2	No. of seafarers new applications/renewal for issuance of permits, licenses and certificates	1,213,064	617,698	*464,065	75%	
QLTY 1	% of permit, license or certificate holders with one or more recorded incidents in the last three years	2%				
QLTY 2	% of seafarer certificated/documentated with one or more recorded violations in the last three years	2%				
TIMELINESS	% license applications processed within fifteen days from receipt of application	90%				
PI-2	MONITORING					
QTY	No. of cases/complaints filed and processed	170	85	270	317%	
QLTY	% of permit, license or certificate holders with two or more recorded incidents/violations over the last three years	5%				
TIMELINESS	% filed cases/complaints resolved within one month	70%				
PI-3	ENFORCEMENT					
QTY	No. violations and complaints acted upon and reports issued	20	10	10	100%	
QLTY	% of certificate/permit holders or licenses with two or more adverse findings during monitoring	2%				
TIMELINESS	% of detected non-compliance issued with notice for rectification within seven days of detection	90%				

Note: *Previous submission to DOTr as of 1st Sem 2017 was 35,723 for the vessel related applications and 422,144 for seafarer related applications. Correction was made to include some items.

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Noted by: 
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