REPUBLIC OF THE PHILIPPINES DEPARTMENT OF TRANSPORTATION AND COMMUNICATIONS



MARITIME INDUSTRY AUTHORITY



MARINA ADVISORY No. 2012-05 Series of 2012

TO : All Domestic Shipowners/Operators; All Others Concerned

SUBJECT : REITERATION OF RESPONSIBILITIES OF PUBLIC UTILITY SERVICE PROVIDERS DURING THE LENTEN PASSENGER PEAK SEASON

With the onset of the passenger peak season during the Lenten Season, coupled with school semestral break, all domestic shipowners/operators are hereby reminded of their duties and responsibilities as public utility service providers to strictly comply with all safety and service standards, rules and regulations as provided for in DOTC Department Order No. 2012 – 01 and MARINA Memorandum Circulars.

Moreover, the following are likewise provided for strict compliance;

- 1. All shipowners/operators are reminded to:
 - □ Keep their vessels <u>maintained</u>, serviceable and in order, taking into consideration the convenience of passengers;
 - □ Exercise <u>extraordinary diligence</u>, as required, especially in matters of safety and security of passengers and cargo;
 - □ Secure from this Authority's Central Office or Maritime Regional Offices the required Special Permits as early as possible, to accommodate the influx of passengers/cargo this holiday season;
 - Install mobile offices (or help desks), as much as possible, at embarkation/disembarkation sites for passenger inquiry, complaints, etc. especially in short routes (approximately four hours or less);
 - For RoRo ships, to disembark passengers off the bus while the voyage is en route. Relative to this, notice is hereby given that K-9 Units from the Philippine Coast Guard (PCG) shall be subjecting passenger luggage to inspection.
- Finally, it is being informed that the PCG shall be video recording pre-voyage activities on board, including but not limited to, cargo securing, cargo loading, etc., until cut-off time. All are advised to inquire of the procedures and are instructed to coordinate at the nearest PCG station.

For the information and compliance of all concerned.

ŘENZO, CESO V EMERSE Administrator

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