

<u>ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)</u>	<u>Baseline</u>	<u>2018 Targets</u>
Global competitiveness of maritime industry enhanced		
MARITIME INDUSTRY PROMOTION AND DEVELOPMENT PROGRAM		
Outcome Indicator(s)		
1. % increase in the number of operating merchant ships	11,109	3% (11,442)
Output Indicator(s)		
1. No. of policies formulated, updated, issued and disseminated	16	16
Accessibility, safety and efficiency of maritime transport services improved		
MARITIME INDUSTRY REGULATORY AND SUPERVISION PROGRAM		
Outcome Indicator(s)		
1. % of clients who rate the frontline services as satisfactory or better	70%	70%
2. % increase in the number of Filipino seafarers certified as meeting international standards	34,518	10% (37,969)
Output Indicator(s)		
1. % of applications received are acted upon within the standard processing time	100%	100%
2. % of complaints/reports of violations received are acted upon within the standard processing time	100%	100%