

QUARTERLY PHYSICAL REPORT OF OPERATION FOR 2019

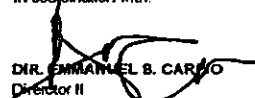
BAR No. 1

Department: Department of Transportation
 Appropriations: Current Year Appropriations
 Agency: Maritime Industry Authority (MARINA)

Particulars		Physical Targets					Physical Accomplishments					Variance as of 31 Dec 2019	REMARKS/ COMMENTS
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)		
OO1 : Global competitiveness of maritime industry enhanced													
MARITIME INDUSTRY PROMOTION AND DEVELOPMENT PROGRAM													
Outcome Indicator(s)													
1. % increase in the number of operating ships	%	2.5%	2.5%	2.5%	2.5%	10%	18.86%	15.65%	13.48%	10.64%	58.63%	48.63%	As of the 4th quarter of 2019, MARINA has registered a total of 6,707 ships. It exceeded its target by 5,653 or 48.63% more ships.
	Nominal Value	286	286	286	286	1,144	2,158	1,790	1,542	1,217	6,707	5,563	
Output Indicator(s)													
1) No. of policies formulated, updated, issued and disseminated		4	4	4	4	16	1	3	3	11	18	2	As of the 4th quarter, MARINA has issued a total of 18 policies, in the form of Memorandum Circulars. It exceeded its target by 2 policies more. Parallel to these policy issuances, the MARINA likewise issued 29 MARINA Advisories / Flag State Administration Advisories in 2019.
OO2 : Accessibility, safety and efficiency of maritime transport services improved													
MARITIME INDUSTRY REGULATORY AND SUPERVISION PROGRAM													
Outcome Indicator(s)													
1) % of clients who rate the frontline services as satisfactory or better	%	70%	70%	70%	70%	70%	91.0%	89%	90%	90%	90%	20%	As of the 4th Quarter, a total of 12,664 clients responded to satisfaction survey, and 90% or 11,397 respondents rated MARINA services as VERY SATISFACTORY
	Nominal Value						2,263	2,940	3,212	2,982	11,397		
2) % increase in the number of Filipino seafarers certified as meeting the international standards.	%	2.5%	2.5%	2.5%	2.5%	10.0%	48%	51%	77%	55%	230%	220%	MARINA largely exceeded its target for this KPI. As of the 4th Quarter of 2019, a total of 87,444 or 230% seafarers were certified as meeting the int'l standards. It has exceeded by 83,648 or 220% more. It can be recalled that it was in 2014 that MARINA assumed the STCW function by virtue of EO 75 s. of 2013 and RA 10635. The Agency commenced the issuance of COCs and COPs to seafarers in the management, operational and support levels and these certificates have validity of 5 years. The renewal of the said certificates in 2019 explains the huge variance.
	Nominal Value	949	949	949	949	3,796	18,315	19,292	29,085	20,752	87,444	83,648	
Output Indicator(s)													
1) % of applications received are acted upon within the standard processing time	%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	As of the 4th Quarter of 2019, MARINA has processed a total of 1,134,084 applications and were acted upon within the Standard Processing Time.
	Nominal Value						163,781	267,053	305,853	397,397	1,134,084		
2) % of complaints/reports of violations received are acted upon within the standard processing time	%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	As of the 4th Quarter of 2019, MARINA has received a total of 854 complaints/reports of maritime violations and were acted upon within the standard processing time.
	Nominal Value						284	186	136	248	854		

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