



REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF TRANSPORTATION
MARITIME INDUSTRY AUTHORITY



4 September 2020

MARINA ADVISORY NO. 2020-70
Series Of 2020

TO : ALL OWNERS/OPERATORS OF INTER-ISLAND LINER SHIPS AND ALL CONCERNED

SUBJECT : REITERATION OF THE OBLIGATIONS TO PASSENGERS IN CASE OF CANCELLED, DELAYED OR UNFINISHED/UNCOMPLETED VOYAGES UNDER MARINA CIRCULAR NO. 2018-07

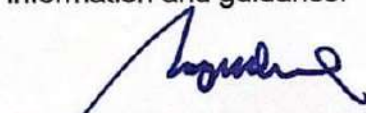
In line with Proclamation No. 922 declaring the entire country under a state of public health emergency due to the outbreak of Corona Virus Disease (COVID-19) and subsequent declarations of His Excellency, President Rodrigo Roa Duterte, placing the National Capital Region (NCR) and other parts of the country in different levels of community quarantine and therefore imposing conditions and restrictions in the activities and movement of the people, all concerned operators are hereby reminded of the following:

1. That they have obligations under MARINA Circular No. 2018-07 (Rights of Passengers and Obligations of Domestic Operators in Cases of Cancelled, Delayed or Unfinished/Uncompleted Voyages) to grant the passengers their right to a refund of the ticket price/fare or to a revalidation of their ticket, and to provide the other amenities and services under the circumstances and conditions prescribed therein;
2. That the right to a refund of the ticket price/fare, in particular, shall be granted without additional charges or deductions, when elected to be availed of by the passengers, instead of revalidating their tickets for future use;
3. That under the said MARINA Circular, the right to refund may be invoked by the passengers regardless of the nature of the cause of the cancellation or delay. Refusal or denial can only be warranted when such cancellation or delay is attributable to the fault of the passengers themselves; and

4. That non-compliance with the provisions of the subject Circular shall render the domestic operator liable in accordance with the provisions of MC 2018-07 and the MARINA Revised Rules of Practice and Procedure.

This MARINA Advisory shall take effect immediately and shall remain valid and subsisting until otherwise revoked/amended/modified or until further notice.

For information and guidance.


VADM ROBERT A EMPEDRAD AFP (RET)
Administrator
Maritime Industry Authority