



REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF TRANSPORTATION
MARITIME INDUSTRY AUTHORITY

MARINA ADVISORY NO. 2025-05

TO : ALL CONCERNED STAKEHOLDERS, SEAFARER'S, SHIPPING COMPANIES, MANNING AGENCIES AND MARINA OFFICES

SUBJECT : INTEGRATION OF EGOV PH AND ONLINE APPOINTMENT SYSTEM (OAS) OF MARINA, SEAFARER'S IDENTITY DOCUMENT (SID), SEAFARER'S RECORD BOOK (SRB) AND MARINA INTEGRATED SEAFARERS MANAGEMENT ONLINE (MISMO) SYSTEM

In line with the Department of Information and Communications Technology (DICT)'s mandate under Republic Act No. 10844 to promote Digital Philippines, MARINA is integrating its systems— MARINA Integrated Seafarers Management Online (MISMO) System and MARINA Online Appointment System (OAS)—into eGovPH¹. This initiative, in accordance with Republic Act No. 11032², enhances efficiency, transparency, and convenience in public service through digital transformation.

A key aspect of this transformation is transparency, which plays a crucial role in the effective operation of platforms like eGovPH. This is especially important in the use of Single Sign-On (SSO) to securely verify the identity of individuals applying for documents such as Seafarer Identity Document (SID) and Seafarer's Record Book (SRB).

Key Features of the Integration:

- 1. Improves Efficiency.** The integration facilitates the seamless exchange of data between the eGovPH platform and the MARINA systems, allowing seafarers to apply for and renew their SID and SRB online, eliminating the need for physical visits to MARINA offices. This enhances convenience, especially for those in remote areas or aboard ships.
- 2. Enhances Security and Transparency.** By linking the SID and SRB to the MISMO system, seafarer data is securely stored and monitored, ensuring that seafarers' records are accurate, up-to-date, and easily accessible by authorized entities.
- 3. Centralized Data Management.** This integration enables a centralized database where seafarers' personal and professional details, including their identity and records, can be efficiently managed. This reduces redundancy and errors in the system.

¹ eGovPH is a mobile app that streamlines government transactions, connecting various sectors through a one-stop online system to reduce costs for citizens.

² Republic Act No. 11032 or The Ease of Doing Business and Efficient Government Service Delivery Act of 2018

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4. **Ease of Access for Stakeholders.** Through eGovPH, seafarers can access MARINA services 24/7, regardless of their geographic location. This feature is particularly beneficial for those working in international waters or in areas with limited access to government offices.
5. **Compliance with International Standards.** The integration helps align the Philippines maritime regulatory system with international standards for seafarer documentation and management, such as those set by the International Maritime Organization (IMO).

eGovPH Registration, Access, and Support for Seafarers

- How to Register?

Seafarers must register on the eGovPH platform to access MARINA SID and SRB services. Detailed instructions are available at eGovPH and can be accessed via:

1. **Android** – Google Play and Huawei AppGallery
2. **iOS** – App Store

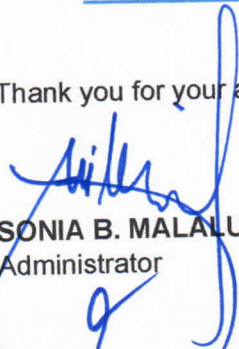
- Who can access the system?

Seafarers registered in the MARINA Integrated Seafarers Management Online (MISMO) System and securing a MARINA SID/SRB appointment via the eGovPH app.

- Need help or assistance?

MARINA offers customer support for seafarers using the platform. Helpdesk details and FAQs are available on the MARINA website. For inquiries, contact miss@marina.gov.ph or visit our website.

Thank you for your attention and cooperation.

FOR:

SONIA B. MALALUAN
Administrator

3/10/2025

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